



ELECTRICITY FACTS LABEL (EFL)
AP GAS & ELECTRIC (TX), LLC (APG&E)

| | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh |
|--------------------------------------|--|---|------------------|------------------|
| | Average price in ¢ per kWh | ¢ | ¢ | ¢ |
| Electricity Price | This price disclosure is based on the following components: | | | |
| | Energy Rate (¢) per kWh: | Energy Rate is listed as “Contract Price” on Schedule A | | |
| | Base Charge (\$) per month: | | | |
| | Energy Delivery Charges: (¢) per kWh | and | | |
| | <p>TDSP Delivery Charges include all recurring charges from TDU passed through without mark-up. This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Energy Rate (Contract Price), Base Charge, and TDSP Energy Delivery Charges. The average price per kWh includes the PUC Assessment. Prices are exclusive of state and local sales taxes, the Gross Receipts Reimbursement, and any other non-recurring charges. Prices are exclusive of Securitization Charges.</p> | | | |
| Other Key Terms and Questions | See Terms of Service for a full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed | | |
| | Contract Term | 12 Months | | |
| | Do I have a termination fee or any fee associated with terminating service? | Yes - An early termination fee will apply if you terminate service before the expiration of your Agreement. See the “Early Termination” section of your Terms of Service for a detailed explanation. | | |
| | Can my price change during the contract period? | Yes – See below. | | |
| | If my price can change, how will it change and by how much? | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. | | |
| | What other fees may I be charged? | For more information, please refer to the following sections within your Terms of Service: Switching to APG&E, Rate Plan, Credit Requirements, Deposits, Billing, and Payment. | | |
| | Is this a pre-pay or pay-in-advance product? | No. | | |
| | Does APG&E purchase excess distributed renewable generation? | No. | | |
| | Renewable Content | This product is % renewable. | | |
| | The statewide average for renewable content | %. | | |

| CONTACT INFORMATION | |
|--|---|
| Customer Service Hours: Mon-Thu 9am-8pm ET / 8am-7pm CST; Fri 9am-6pm ET / 8am-5pm CST; Sat 10am-2pm ET / 9am-1pm CST Phone: 1-877-544-4857 (toll free) E-mail: customer@apge.com | 6161 Savoy Drive, Suite 500, Houston, TX 77036 General Office Hours: 8am - 5pm Mon-Fri CST AP Gas & Electric (TX), LLC PUCT License #10105 Website: www.apge.com |